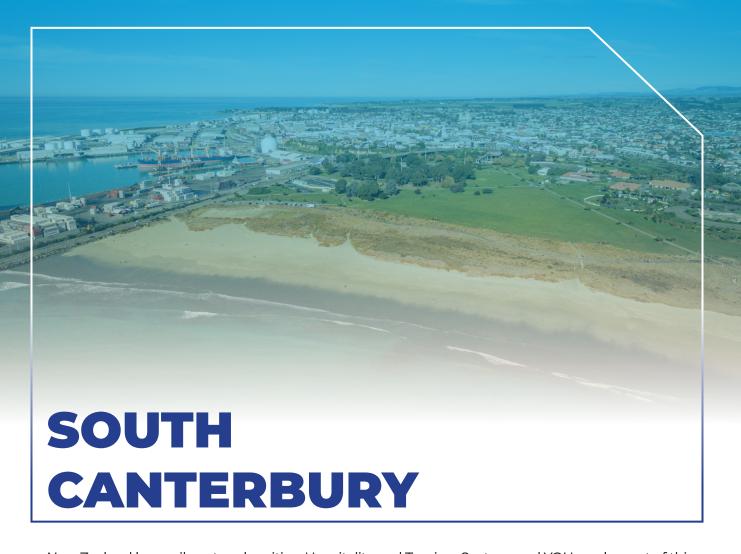


HOSPITALITY & TOURISM CAREERS

Be part of NZ's booming industry right here in South Canterbury



New Zealand has a vibrant and exciting Hospitality and Tourism Sector – and YOU can be part of this.

The Hospitality Sector offers the chance to begin your career working frontline in customer service in a café, bar, restaurant, hotel or catering business. As a skilled hospitality staff member you can impress your guests and make sure they return again. If food and cooking is a passion, training as a chef could be a fantastic way to use your creative talents.

The Tourism Industry is New Zealand's biggest export earner and it's growing every year. Working in the Tourism Industry offers the opportunity to work in some of the most stunning parts of the country. Potential roles include sales, tour guides, travel agent and customer service roles, through to management, marketing and policy.

Here are some of the things local people say about working in the hospitality scene here:

"It's full of opportunities."

"Feels like a family."

"Great if you're passionate about food and people."

"Good for networking, building relationships and meeting new people."

"It's a fast paced and high energy environment."

EMPLOYMENT SKILLS

These are the key employability skills that our industry is looking for:

POSITIVE ATTITUDE

Have a "can do" attitude; motivated to work hard towards goals.

GOOD COMMUNICATION SKILLS

Speak, listen and share ideas appropriately.

TEAM WORK

Work well with others to complete tasks and meet goals; recognise authority of supervisors and follow directions.

SELF-MANAGEMENT

Show commitment and responsibility.

WILLINGNESS TO LEARN

Enthusiastic about the job, organisation and industry.

THINKING SKILLS

Problem solving and decision making; use initiative to find solutions.

RESILIENCE

Flexible in new and changing situations; can handle challenges and setbacks and not give up.

Investing in the workforce

The businesses in the Hospitality and Tourism sector have a common desire to assist their staff with training and all are willing to invest in professional development of their employees if there is a willingness and genuine commitment to learn. This could be on-the-job training, apprenticeship training, or study at degree level to progress.





Working in the hospitality sector can be hugely exciting, demanding and incredibly rewarding. It can give you the opportunity to use your creative skills, to work in a team and every day you'll be using your communication skills and building relationships with guests to create an experience for them.

Career options can see you working in hospitality businesses, such as restaurants, cafes and hotels. You can further develop your career in the workplace, by training on the job and/or completing an apprenticeship.

At School

NCEA Level 1 or 2 preferred

School subjects recommended – Maths, English, Food Technology. Also very important is local knowledge, life skills, and a positive attitude. You need to have Initiative, Commonsense, Good communication skills, Ability to multi-task, Logic and problem-solving skills, Good memory retention, Confidence and a great smile!

Entry Roles:

- · Front of house wait staff
- Kitchen hand
- Bar staff
- Wait staff
- · General Office Assistant
- · Hotel Receptionist
- Porter
- · Catering Attendant
- · Housekeeping Attendant

Can lead to:

- Supervisor
- Team Leader
- Food and beverage manager
- · Office Manager
- · HR Administrator
- · Accounts Administrator
- Event Planner
- Conference Coordinator

Certificate, Diploma and degree qualifications:

- New Zealand Certificate in Hospitality
- Graduate Diploma in Hospitality Management
- New Zealand Diploma in Hospitality Management
- Bachelor of International Tourism and Hospitality Management

Intermediate Roles

Roles:

- Barista
- Kitchen staff Progressing from junior to intermediate level
- Front Office Manager
- Bar Manager
- Sommelier
- · Maitre D
- Housekeeping Supervisor
- · Marketing Assistant
- Social Media Executive

Senior management:

Roles:

- · Head Housekeeper
- Training Manager
- Maintenance Manager
- Marketing Manager
- · Executive Assistant Manager
- · Multi-site managing director
- Operations manager
- · Chief operating officer
- · Chief executive
- International brands ambassador
- National/international representatives in your specialty
- Business owner

All these senior management roles can also be achieved by employees starting from entry level.



Professional cookery offers you the chance to transform your love of food and cooking into a successful and exciting career. Get involved in this industry and job opportunities could be in cafés, restaurants and hotels where you'll be creating and preparing delicious food for customers. It's a challenging industry that can be highly demanding and rewarding.

At School

NCEA Level 1 or 2 preferred

School subjects recommended – Maths, English, Food Technology, Nutrition, Food Sciences, Physics / Chemistry.

Entry Roles:

- · Kitchen hand
- · Entry role with on-site training

Can lead to:

- · Chef
- · Team Leader
- Supervisor
- · Executive Chef
- Work in hotels, cruise ships, national chains of rest homes.
- Author cook books/lifestyle magazines (such as celebrity chefs Al Brown, Gordon Ramsey, Jamie Oliver)

Certificate or Diploma qualifications:

- City of Guilds offers a variety of qualifications
- New Zealand Certificate in Cookery
- New Zealand Certificate in Hospitality (Cookery)
- New Zealand Cookery Apprenticeship
- New Zealand Diploma in Cookery
- New Zealand Diploma in Hospitality Management
- New Zealand Certificate in Catering Services
- New Zealand
 Apprenticeship in Catering
 Services

Intermediate Roles

Senior management:

Roles:

- Head Chef
- Executive Chef
- Multi-site Exec chef
- Managing Director
- Business owner

Roles:

- · Team Leader
- Supervisor
- Commis Chef
- Chef de Partie
- Sous Chef
- Pastry Chef



Tourism is a dynamic industry that is largely 24/7, where you need to be a positive and practical thinker with excellent time management. It is important to have an understanding of travellers' needs and cultures, so some time spent offshore with travel-life experiences is valuable. The industry employs 4% of New Zealand's population and is our largest export earner, which currently generates around \$40 billion for the NZ economy.

At School

NCEA Level 1 or 2 preferred

School subjects recommended – English, maths and a foreign language would be preferable, eg Mandarin, Japanese or French.

Entry Roles:

- · Frontline sales
- · Customer service
- · Tour guide
- · Travel agent
- · Hotel receptionist
- Ground handler for airlines

Can lead to:

- Supervisor
- Team leader
- Tourism manager

Certificate, Diploma and degree qualifications:

- NZ Certificate in Travel
- NZ Certificate in Tourism
- NZ Certificate in Hospitality
- Graduate Diploma in Hospitality Management
- NZ Diploma in Hospitality Management
- Bachelor of Tourism Management
- Bachelor of International Tourism and Hospitality Management

Intermediate Poles

Senior management:

Roles:

- Tourism manager
- Senior manager
- Health and safety manager
- Operations manager
- General manager
- · Business owner

All these senior management roles can also be achieved by employees starting from entry level.

Roles:

- Supervisor- food and beverage/ hotel/restaurant/events
- · Team leader
- · Events Coordinator
- Digital marketing officer
- Sales and promotions coordinator
- Industry partnerships manager
- · Key account manager
- · Sales and marketing manager





PASSIONATE ABOUT
CREATING FABULOUS FOOD?
CONSIDER CHEF TRAINING

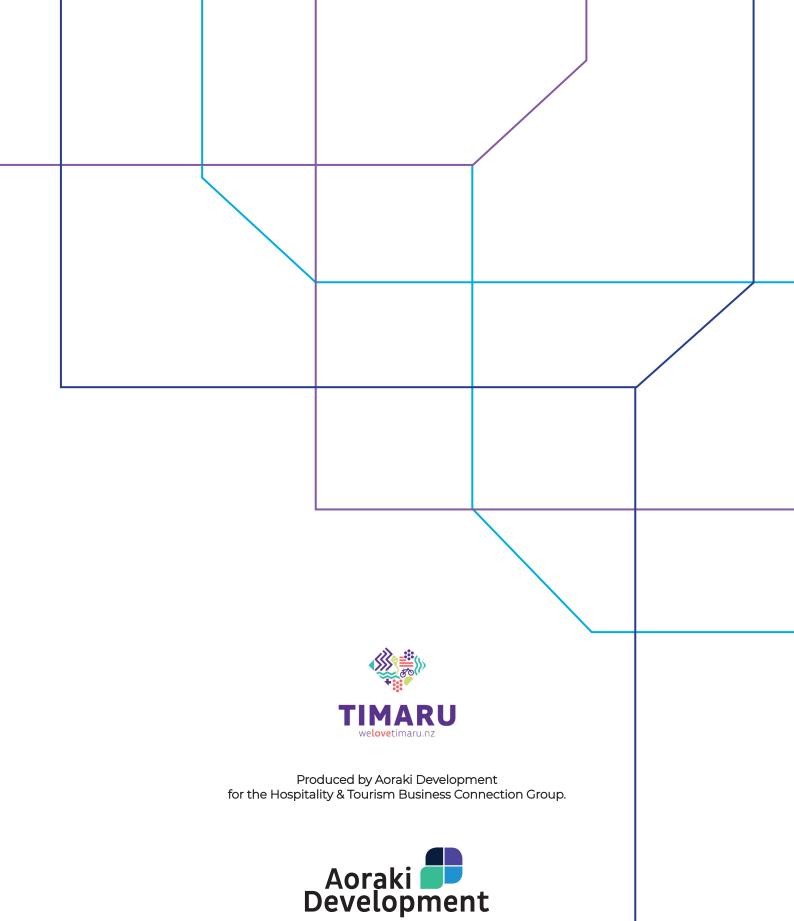








HOSPITALITY FRONTLINE STAFF ARE NEEDED NOW



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